

***** **Bug Report** *****

Please note that all problems that happen do not necessarily have a speedy fix. Some problems are not caused by a specific program, but are a problem with Windows or a hardware configuration. We will try our best to help you with problems that arise when using our products. However, there will have to be some research done before we can answer. Also, we cannot help you with problems not related to our products.

When a message pops up on your screen please take the time to write down the message. If there is a button that says Details click it, then right click the text below and click on select all. Right click again and click on copy, then close the box and open Notepad, right click on the notepad screen and select paste. Save the file so you can find it later. The saved file can then be e-mailed or used to copy information to an email message or fax.

What were you doing when it happened?:

Where did you get the zip file from? (ie. AOL, Compuserve, other)

What kind of machine do you have?

Please give as much information as you have about this, hard disk free space, ram, Windows version, monitor resolution, speed (66,100 etc.), cpu (486,Pentium etc.)

Any other problems you may have with your computer:(This may be the cause of the problems in this program.)

Date:

Product and Product version (about box, ie. 1.0.0):
Serial Number:

Name:
Address:
City:
State:
Zip:

Phone:
E-mail address:
or Fax:

Mail to:

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